



# Community FORUM - PoP

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# Lessons learned



- Enhance Change Management
  - Customers constraints
  - Low/High risk changes
- Major changes
  - No major changes on two PoP's at the same time
  - Inform PoP owners
- Release management being implemented
  - Black-out schedule on CI



# BCM



- Covid19
  - VIP customers ↔ MIM implied in case of incident
  - Change freeze
  - BNIX monitoring
  - Universities monitoring
- POP owners in case of crisis





Thank you  
for your attention

Beinet  
Selected Research